# Windows Service:

**Issue**:

Facing issue while installing the Windows Service. Service was installed successfully, but was not getting started from services.msc.

**Analysis:**

After basic analysis we have found that the above issue occurred due to Account, that was not correctly configured.

**Solution:**

Click on serviceProcessInstaller and go to the properties in the right pane and select Account and choose LocalService from the dropdown and save.

# Fetching Contact Information from CRM:

**Issue**:

Facing issue in getting contact information from Move Entity based on MoveId.

**Analysis:**

After basic analysis we have found that the above issue occurred due to ContactId, that was not correctly fetched..

**Solution:**

Using MoveId we have fetched Contact GUID and using that, we have fetched all the requuired information from Contact Entity.

# Fetching Required Contact Information from CRM for MyAccount:

**Analysis:**

After basic analysis we have found that the information of MyAccount can be retrieved from CRM.

**Solution:**

We have fetched all the required information from Contact Entity for MyAccount like PreferredContact and ReceiveNotifications.

Here we have code for PreferredContactMethodCode:

**Email**: 2  
**Phone**: 3